



IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

See below for details

BLANK LINE HERE

<Date>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

<Address>

<City, State, Zip>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

Dear <Name>,

We are writing to inform you that Willow Wood Village Homeowners Association, Inc has signed an agreement with Spectrum to provide the following Internet and TV services, effective September 29, 2025

- Spectrum Internet® Ultra with speeds up to 600 Mbps, plus home WiFi equipment, including 1 FREE Modem and Router
- Spectrum TV® Select Plus, including a choice of 2 FREE Spectrum devices. Choose between a Spectrum Receiver or Xumo Stream Box - with Xumo, you can watch all your favorite channels and apps on a single device.
 - You can also choose to have Digital Video Recorder (DVR) service on your chosen devices. Choose a Spectrum Receiver with DVR service or a Xumo Stream Box with Cloud DVR (Cloud DVR is only accessible on the Spectrum TV App).
 - HBO Max Basic With Ads, ESPN Unlimited, Hulu, Disney+, Paramount+ Essential, Peacock Premium with Ads, FOX One, AMC+ with Ads, Tennis Channel, and ViX Premium with ads are included at no extracost. Visit [Spectrum.com/appactivation](https://spectrum.com/appactivation) to activate
- Spectrum Mobile® - Try Spectrum Mobile Risk Free for a full year – at no cost to you- a \$360 value. Included with Spectrum Internet service. Additional lines available for \$30 per month. Visit SpectrumMobile.com to activate your Mobile line.

Note: Willow Wood Village Homeowners Association, Inc now provides Spectrum TV Select Plus that includes 160+ channels with thousands of On Demand choices. Visit Spectrum.net and create an account to view your channel lineup.

Your current billing rate will continue until the first bill after the agreement goes into effect. Your new bill will reflect the services your property management has agreed to with Spectrum, as well as any equipment or services you have outside the agreement.

Call customer service at **1-855-326-5115** if you have any questions.

Spectrum appreciates your loyalty and looks forward to continuing to serve your community.

Sincerely,

Gavin Deakin

Vice President, Spectrum Community Solutions Operations

All equipment or services outside the agreement will be an additional charge. SPECTRUM MOBILE: Limited time offer; subject to change; offer applies to new Mobile customers without any outstanding obligation to Spectrum. Limited to one promotional line per account. Mobile devices excluded from offer. Offer reflected with up to 12 months credit on bill statement. Standard rates apply after promo period or if qualifying services not maintained. Offer cannot be applied to existing lines on customer account. Tablets not eligible for promotion. Reduced speeds after 30 GB of usage per line. Auto Pay required. Restrictions apply. SPECTRUM INTERNET: Speeds based on wired connection. Actual speeds (including wireless) vary and are not guaranteed. SPECTRUM TV: Standard rates apply after promo period. Streaming apps included in qualifying Spectrum TV plans for residential customers only. TV equipment may be required, charges apply. Channel availability based on level of service and not all channels available in all markets or locations. Activation of a separate subscription may be required to view content through each streaming application. This may not replace any existing subscriptions you already have; those must be managed separately. Services subject to all applicable service terms and conditions, subject to change. All other trademarks and logos herein are the property of their respective owners. For details, visit spectrum.com/disclosures. Xumo Stream Box, Xumo logos, and all other Xumo product names, logos, slogans or marks are the trademarks of Xumo or its licensors. © 2025 Xumo. © 2025 Charter Communications, all rights reserved.